

Purchasing & Materials Management
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Via Internet Posting
3 pages

ADDENDUM NO. 1

Request for Proposal (RFP) No. 3405-17-0035

**Re: Mobile Dispatch Software Solution for Paramedic Services
(Two-Envelope System)**

(REVISED) CLOSING DATE: February 28, 2018, 12:00 O'CLOCK NOON (LOCAL TORONTO TIME)

I. REVISIONS:

R1. REVISED CLOSING DATE:

Closing Date has been extended from January 31, 2018 to the revised Closing Date of February 28, 2018.

The Deadline for Questions has been extended from January 17, 2018 to February 13, 2018.

R2. Delete Section 2.1.5 Mobile Workstations and replace with the following:

2.1.5 Mobile Workstations

The Toronto Paramedic Services vehicles are equipped with Motorola MW810r2 and MW810r1 mobile workstations, Panasonic FZ-G1 tablets and Panasonic CF-33 toughbooks, all without keyboards except when installed in supervisory vehicles. At the present time mobile data communications takes place over a public network using private IP connectivity into the carrier's network.

The following MW810 models are presently in operation in the fleet:

F5208 MW810

VA00365 2.16GHz Intel Duo 2 Processor, T7400
VA00038 Windows XP Pro OS
VA00369 2 GB DDR2
VA00044 Color Display 12.1" XGA 1200NIT Touch Screen
VA00385 I/O expansion Board
VA00469 Solid State Disk 32 GB

F5218 MW810r2 Version 2.0

VA00738 Intel i7-3610QE, IVY Bridge Quad Core i7
VA00821 Windows 7 Pro 64 BIT OS
VA00763 8 GB DDR3, 1600MHz Dual Slot
VA00044 Color Display 12.1" XGA 1500NIT 60 Pin Touch
Screen
VA00079 Comm & Video I/O expansion Board, R2.x
VA00751 Solid State Disk, 256 GB

Alternate screen:

FLN3669 8.4" SVGA 800NIT Touchscreen

The following Panasonic hardware models are presently in operation in the fleet:

Panasonic FZG1 Mk4 rugged tablet - FZGP5657KM
Intel Core i5-6300U vPro Processor
Windows 10 Pro or Windows 7
10.1 inch display

Panasonic CF33PNHAZKM- Toughbook
Intel Core i5-6300U vPro, Intel Core i7-6600U vPro processor
Windows® 10 Pro with Windows 7 Professional through downgrade rights from Windows 10 Pro
12.0 inch 3:2 ratio display

The Mobile Data Computers interface with an external GPS unit to provide map navigation and AVL information. The current application also collects the status of two (2) digital inputs and sends them to the server together with the GPS information.

The Mobile Data Computers connect to the server using an external wireless modem. The wireless modem also sends GPS location and sensor status based on its own hardware options

- R3. Delete Section 5.3 Proposal Content, Subsection 1 – Executive Summary, Item (1) and replace with the following:
- (1) Proponents should preface their submission with an Executive Summary that describes in plain language how their recommended Solution addresses the City’s objectives as outlined in Section 3.2, how they plan to address and meet the Mandatory, Functional, Non-Functional and Technical Requirements referred to in Appendix F & G and how they plan to meet the Deliverables as outlined in Section 3.4.1 to 3.4.6.

II. QUESTIONS & ANSWERS:

- Q1. RFP Section 4.9 Negotiations and Agreement, Page 21, indicates that the City is open to negotiation with the awarded Proponent; however, paragraph 6 of Section 4.9 states “The terms and conditions set out in Appendix “B” shall be incorporated in any Agreement entered into with the recommended Proponent. These Terms and conditions are mandatory and are not negotiable. Any Proponent wishing to request that the City consider any changes to the terms and conditions set out in Appendix “B” must follow the process outlined in Section 5 of Appendix “A”. While Proponents can submit requested changes for the City’s consideration, without benefit of discussion, it is not clear if the City is open to negotiation with the awarded Proponent. Please clarify the City’s intent regarding contract negotiation.
- A1. Appendix B Terms and Conditions are mandatory and not negotiable. Please refer to Section 4.9 Negotiations and Agreement, (4) for further details in regards to certain aspects within the Statement of Work (SOW) that may be negotiated at the City's discretion.
- Q2. RFP Section 5.3 Proposal Content, page 23, Item 1 of the description of Subsection 1 – Executive Summary states that objectives are outlined in Section 3.1 and Deliverables are outlined in Section 3.2. Section 3.1 on page 10 describes the products and services to be supplied per the Scope of Work and Section 3.2 on page 11 is titled Objectives. Please clarify or

confirm that the references to these sections were mistakenly transposed and that the Objectives are listed in Section 3.2 and Deliverables are listed in Section 3.1.

- A2. See Revision R3.
- Q3. RFP Section 5.3 Proposal Content, Page 27, Item 4 of the description of Subsection 6, requires, Please clarify if numbers by “classification” for key staff refers to the number of personnel and positions required for implementation, such as 1 Project Manager, etc.
- A3. The City is looking to the Proponent to propose and disclose the staffing (the title/position and the number of personnel) that are required during the assignment period.
- Q4. Appendix F, Row 4, Column E Heading, Please clarify or confirm that the Page Reference Column in Appendix F is provided to reference additional information if needed, and is erroneously labeled as “Page Reference to Appendix G, Subsection 5.1.
- A4. The Page Reference Column in Appendix F is provided to reference additional information if needed. The reference to Appendix G, Subsection 5.1 is an error and should be deleted.
- Q5. Appendix G, multiple Rows/Requirements, request screen shots or other supporting documents that cannot be inserted into an Excel spreadsheet cell. Should vendors include these items as separate exhibits, or is it permissible to create a supplemental document to hold this information and provide reference to the originating requirement?
- A5. Attach these items as a separate Appendix and reference them in the Excel sheet.

All other terms and conditions remain the same.

Please attach this addendum to your Request for Proposal document and be governed accordingly.

NOTE: Bidders are reminded that the following statement appears on the Request for Proposal Form:

“I/WE ACKNOWLEDGE THE RECEIPT OF ADDENDUM ____ TO ____ DATED ____ TO ____.

As such, bidders are required to acknowledge all addenda in the space(s) provided on the Request for Proposal Form or your submission will not be considered.

Should you have any questions regarding this addendum, contact Theo Maicantis, Corporate Buyer at tmaican@toronto.ca

Sincerely,

Leanne Dacosta, Supervisor
Purchasing, Goods and Services