



## **A Unique Leadership Opportunity Serving the People of Toronto**

Canada's largest and most diverse city is creating a new independent Ombudsperson position to receive, resolve and investigate public complaints related to the delivery of City services and programs. The successful candidate will play a critical role in achieving fairness and equity in service delivery, make positive change through problem resolution, and promote accountability and public confidence.

## **OMBUDSPERSON**

This is a unique opportunity to lead and guide the establishment of the office of the first municipal ombudsperson in Ontario. You are a dynamic leader with proven skills and experience in leading and implementing change. You have extensive senior level management experience in a complex public sector environment. In this critical function you will require an understanding of principles of fairness in the administration of public services, administrative law, and legal rights, as well as extensive knowledge of access, equity and human rights issues.

As Toronto's first Ombudsperson your strong negotiation, mediation, conflict resolution skills, and ability to make fair, objective and equitable decisions will promote public confidence in the function. You possess outstanding communication skills, integrity, proven people skills, and political acuity. Fluency in both official languages is an asset. To explore, in confidence, please send your resume to CJ Augustine-Kuna at [cjaugustine@kinleyconnelly.com](mailto:cjaugustine@kinleyconnelly.com)

Committed to employment equity, the City of Toronto encourages applications from Aboriginal people, people with disabilities, members of visible minority groups and women.

Closing Date: June 6, 2008

**KINLEY**  **CONNELLY**  
YOUR PARTNERS IN LEADERSHIP  GOVERNANCE

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